

Sandy Beach Regional Park

Instructions for Online Reservations

If you are having trouble with the website it could be that your personal computer firewalls and security settings are set high so it will not allow the website to process or move forward with the booking. Please lower the security settings while making a booking then change it back to high once completed. Also, those computers that are using Windows XP and Internet Explorer 9 or lower may have trouble with the website as these systems do not update and may not be capable to handle the website. Please update your computer to Internet Explorer 10 or higher.

For best results, when making reservations, and to ensure that you get the most out of your stay with us, Sandy Beach Regional Park advises you to thoroughly read the Instructions, Terms & Conditions, Reservation & Cancellation Policies and Rules & Regulations before proceeding with your booking. Please see these listed at the end of this document.

NOTE:

- Once you start a reservation, you have 30 minutes to complete the reservation or the site will time out.
- You need to have the following information for your booking: Dates you want to stay; Unit Type eg: motorhome, RV, trailer, van, camper, tent, etc; Width / length of your unit, number of slideouts, etc; Contact information (phone number, email and mailing address); Credit card information. We accept Visa and Mastercard Credit Cards
- You will pay for your stay in full at the time of the booking.
- You must be an adult(19 years) to book a site and at least 1 adult must be camping in the site.
- Click on Book Your Campsite “Book Now”

STEP ONE – PICK YOUR SITE

Page one has an interactive map. The map shows you all the sites and information about the sites. In the drop-down menu you will choose your type of site (ex: 20 or 30 amp RV full service or tent), then you will choose your Start Date (date you are arriving) and your End Date (date you are departing) in dd/mm/year format. The sites will be filtered by the type, your start date and end date, so then you will choose your site number from the available sites. Scroll down to bottom of the page to click Next.

NOTE: If you are having trouble finding an available site, check the Availability Calendar.

STEP TWO - GUEST INFORMATION

The first time you make reservations you will have to enter all your contact information. Every other time you can login with your user name (email address) and password. Click Next at the bottom of the page.

NOTE: You will receive an error message if you try to create a new Guest with an email that already exists in the system. If you forgot your password, hit the link “Forgot Your Password?”

NOTE: Postal code can't be longer than 6 characters with NO spaces allowed eg: S9V0X8

STEP THREE – CAMPING INFORMATION

In the drop-down menus you will choose the type of unit (ex: motorhome, 5th wheel, etc.), enter the length of your trailer, the width of your trailer and the number of slide outs you have on the trailer, etc. Click Next on the bottom of the page.

STEP FOUR – PAYMENT

If your billing information is the same as your Guest information mark the box next to “Same as Guest” and all your information should appear under Billing Information. Enter your Payment Information: Credit Card Type (MC, Visa), Credit Card Number, Security Code (last 3 digits on the back of the card) and the Name on the Credit Card. Then you Read and Accept the Terms & Conditions, Privacy Policy, Cancellation & Refund Policies and Park Rules by checking the Box. Then click Book.

- It will process and give you confirmation of your booking as well as send you an email confirmation and receipt. Please check your junk folder if you do not receive this email in your Inbox.

NOTE:

- While booking a site, there is a 30 minute time limit while entering information as the site and dates are held for these 30 minutes while you are booking it.
- You will pay for your stay in full at the time of the booking.
- If there are any problems/mistakes while in the booking process look for RED to indicate where the mistakes are or what is missing. If you have any major issues while booking please email info@sandybeachpark.ca
- To change your password, hover on your name in the upper right-hand side of the page and then click on change password to edit your information/change password.

TO MAKE CHANGES/ EDIT A CONFIRMED RESERVATION

If you want to change your confirmed reservation, such as date of arrival, date of departure or change sites, there may be a penalty which you will incur. Please see the Refund Policies for more information.

Please follow the instructions below.

1. Log In with your User Name (email address) and Password.
2. The page will display all your confirmed reservations; find the reservation you want to make changes to and click on the Pencil Icon to the right of the particular reservation.
3. The Editing process takes you through the booking process again, so you can change the arrival or departure date with the drop-down menus, or the site number with the drop-down menu (all on the first page), then click on the Next button at bottom of page. This will take you to the trailer unit details if you want to change this information you can do so or you can click on the Next button at bottom of page.
4. The final page will give you the details of the changes you made. It will give you the refund/payment details. You will choose a method of payment for the refund/payment, accept Terms & Conditions, then click on the Save Button to confirm your changes. This will process the refund/payment and confirm your changes.

NOTE: At any time during the editing process you can click on the Cancel button to stop making changes. This will take you back to your home page of your confirmed reservations.

TO CANCEL A CONFIRMED RESERVATION

If you want to cancel your confirmed reservation completely, there may be a penalty which you will incur. Please see the Refund Policies for more information.

1. Log In using your User Name (email address) and Password
2. This page will display all your confirmed reservations, please find the one you would like to cancel and click on the X icon to the right of the reservation you want to cancel.
3. This will take you directly to the final page, give you details of the refund amounts, you need to choose a payment method for the refund, accept Terms & Conditions and then click on Cancel Booking. This will process the refund and cancel your reservation completely.

NOTE: At any time during this process, if you decide you do not want to cancel your reservation, please click on the Cancel button at bottom of page and it will take you back to the page of your confirmed reservations.

TERMS & CONDITIONS

1. Check in time is 1:00 PM. Check out time is 11:00AM.
2. Persons must be at least 19 years of age to reserve and/or occupy a site.
3. Full payment is required at the time of placing a reservation regardless of the length of the stay. Master Card or VISA credit cards are accepted.
4. Campers will be able to reserve only 1 site per online session.
5. Camping season is May 1 to September 30, weather permitting.
6. All vehicles entering the park must display an appropriate park pass. These can be purchased at time of arrival.

- Day Pass \$8.00
- Season Pass \$45.00 (valid for entry to any Regional Park in Saskatchewan)
- Boat Day Pass \$20.00 (all Personal Watercraft except kayaks & canoes)
- Boat Season Pass \$70.00 (valid for entry to Sandy Beach Regional Park only)

Reservation Cancellations & Refunds

1. Refunds for cancellations will be granted if the required notice is given, except for long weekends. No refunds will be granted for cancellation of bookings on long weekends.

2. The notice period is considered to be that period of time immediately prior to check in time (1:00 PM) on your scheduled arrival date as follows:

- 48 hours notice prior to check in when length of stay is less than 1 week
- 7 days notice prior to check in when length of stay is 1 week or more

3. Refunds are not granted for an eviction, vacating your site early, inclement weather, wildlife, insects, quality of lake water, air quality, fire bans, car troubles or getting lost on your way to the Park. If you are going to be arriving late, it is your responsibility to advise the Park Office of such. (306) 825-2092.

SANDY BEACH REGIONAL PARK & CAMPGROUND RULES AND REGULATIONS

1. Every vehicle that enters the park must have a Regional Park Day Pass or Season Sticker. That pass must be displayed in clear view for park attendants to see

2. Every boat or personal watercraft that enters the park must have a Regional Park Day Pass or Boat Launch Season Sticker and be registered with the park office. Proof of Pleasure Craft Operator Card required. Canoes & kayaks are exempt.

3. All campers are required to check in upon arrival. Please pull over at the Park Gate and proceed into the office with your receipt and drivers licence. Arrivals that occur after office hours should proceed to their site. Campers arriving after hours are requested to visit the Park Office to check in as soon as possible the very next morning after their arrival.

4. Pets: We welcome our four-legged friends; however, we do aim to make every visitor's experience as enjoyable as possible. Therefore, we do maintain the following regulations:

- Pets are limited to 2 per campsite and must remain on leash, in a kennel, or in your camping unit at all times.
- Pets are never allowed at large around the Park.
- Pets are not allowed in the playground areas, on any beach around the lake or on the golf course.
- Please clean up after your pet.
- Noisy or aggressive pets will be required to be removed permanently from the park. This is at the discretion of any authorized Park Personnel.

5. Open fires are not allowed. Fires must be contained in the fire pits provided or in an approved apparatus. By approved, we mean Sandy Beach Regional Park approved

6. Fire bans. Sandy Beach Regional Park reserves the right to place fire bans on the entirety of the park with no notice whatsoever.

7. Due to shallow underground water lines there will be no installing of anchors in ground. (ie Tent pegs, awning anchors, outdoor carpet anchors, leash anchors) They are allowed in tenting area only. Therefore, there are no tents allowed in the RV sites. Any damage to water lines due to not following this rule will be repaired at the expense of the camper.

8. Sandy Beach Regional Park takes no responsibility for the safety of your camping supplies and various belongings. Please ensure that your belongings are properly secured when they are not under your immediate supervision.

9. Water craft are not allowed in the swimming area.

10. Fishing is not allowed off-shore at the Main Beach.

11. Golf carts and ATVs are permissible for transportation around the park. They must remain on designated roadways only. The operator must be in possession of a valid driver's license. Golf cart and ATV operators must obey the rules of the road, the same as apply to any vehicle. This will involve RCMP enforcement if necessary.

12. Open liquor and use of cannabis is prohibited in all public areas. Liquor and cannabis is permitted at your campsite only. Violation will involve RCMP enforcement if necessary.

13. An alcohol and cannabis ban will be in effect for the May long weekend.

14. Vandalism, rowdiness or verbal abuse will not be tolerated on the Park premises. This will involve RCMP enforcement if necessary and will result in eviction from the Park.

15. Refunds are not granted for an eviction, vacating your site early, inclement weather, wildlife, insects, quality of lake water, air quality, fire bans.

16. Sandy Beach Regional Park reserves the right to refuse service or to evict customers who do not follow the rules and regulations of Sandy Beach Regional Park.

17. Water, sewer and power will be available to all sites from May 1 to September 30, **weather permitting**

Sandy Beach Regional Park Authority reserves the right to add and/or amend rates, rules, regulation and term & conditions